



Help & Customer Support

We're committed to making it convenient and easy to manage files and order your printing through our online digital print shop. The old song say's, "Help I need somebody!" This truly sums up how we feel about customer support too. A real "somebody" at the other end helping you instead of another chat, support video or time consuming instruction document to decipher.

This entire site was designed to be user friendly and so its intuitive approach, provides simple menu items, only the options you need when you need them and other familiar navigation tools such as the search function. However if you're stuck, here's what to do next.

- ▶ Contact us by email and request a Digital Store Representative contact you. Be sure to include a brief description of the assistance you require and the best way for us to contact you. Our email address is: inbin@dominionblue.com
- ▶ Or, contact us by phone to speak with a Digital Store Representative. Our phone# is: **604.681.7504**

You can expect immediate help during our regular office hours. Monday thru Friday 8:00am to 5:00pm.

How to Use The Site

1 Select a Product

Select one of groups on the left and then an item from the group.

2 Customize the Details

If applicable customize the document and attach a recipient list.

3 Place the Order

Specify the quantity and other options. Check out to place order.

4 Direct Delivery

The order will be completed and delivered to the location of your choice.

